

CONNECT
SIGN IN

A WEALTH *of* DIFFERENCE

utmost™
WEALTH SOLUTIONS



Utmost Wealth Solutions is the brand name used by a number of Utmost companies. This item has been issued by Utmost Luxembourg S.A.

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AND CONDITIONS

SIGNING IN TO CONNECT

→ You will receive an email confirming your account has been created:



Dear [redacted]

You now have access to Utmost Luxembourg S.A. Connect.

Your unique login ID: [redacted]

Kindly first initialise your password following this link: [redacted]

Your password must respect the criteria below:

- At least 8 characters in length
- At least 1 lowercase and 1 uppercase alphabetical character
- At least 1 numeric character and 1 special character (!@#\$%^&*)
- The password cannot include any part of your first or last name.

Once your password has been set, you will be able to access Connect using the following link: www.connect-utmostgroup.lu.

Kind regards,
Your Connect team.

CONNECT

CONNECT SUPPORT


connectsupport@utmostgroup.lu

T: +352 346 191 222

Monday to Friday, 08:00 - 18:00

→ Please click in the link and confirm your email address:

Please type your email to reset your password

 Je ne suis pas un robot 
Confidentialité - Conditions

→ You will receive a new email: click on the link to set up your password and then access Connect.



Dear [redacted]

Following your request to reset your password for your Connect account, please click the link below:

<https://get-connect-stg.utmostgroup.lu/#> [redacted]

This link can also be copied and pasted into your web browser.
This password reset link is only valid for the next 45 minutes.

Kind regards,
Your Connect team.

CONNECT

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SIGNING IN TO CONNECT

→ Please create your own password, with a minimum of 8 characters, this password cannot include any part of your first or last name, must contain at least 1 lowercase and 1 uppercase alphabetical character, 1 numeric character and 1 special character (!@#\$%^&*).

→ Connect will then prompt you to verify your password via a telephone call or a text message.

The screenshot shows a white form with two input fields. The first field is labeled 'New password' and contains the placeholder text 'Enter your new password'. The second field is labeled 'Confirm new password' and contains the placeholder text 'Confirm your new password'. Below the fields, there is a note: 'You need a confirmation code in order to reset your password. Please choose the code delivery method:'. At the bottom, there are two buttons: 'CODE BY SMS' and 'CODE BY VOICE CALL'.

→ Your password has been changed successfully.
Enter your email address and new password into the corresponding sections.

The screenshot shows a dark-themed 'Sign In' form. At the top is the 'utmost WEALTH SOLUTIONS' logo. Below it is the title 'Sign In'. There are two input fields: 'Username Or email' with a person icon and 'Password' with a lock icon. Below the password field is a checkbox labeled 'Remember me on this computer'. A large gold 'Sign In' button is at the bottom. At the very bottom, there is footer text: '© 2025 Utmost Luxembourg S.A.', 'Connect Support: +352 346191 222 / connectsupport@utmostgroup.lu', and 'Privacy Notice Forgot your password? English - United Kingdom'.

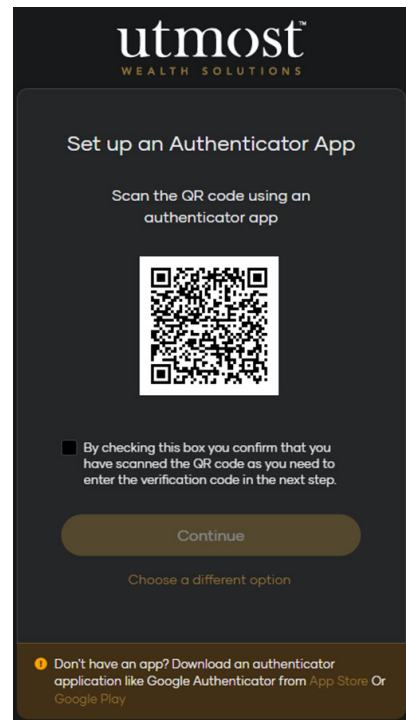
→ Connect will then prompt you to verify your account via a text message or an authentication app.
If you choose "Sign in with SMS code" you will receive your numeric verification code within a few seconds.

The screenshot shows a dark-themed 'Sign In' form. At the top is the 'utmost WEALTH SOLUTIONS' logo. Below it is the title 'Sign In'. There are two buttons: 'Sign In With Mobile App' with a mobile app icon and 'Sign In With SMS Code' with an SMS icon. At the very bottom, there is footer text: '© 2025 Utmost Luxembourg S.A.', 'Connect Support: +352 346191 222 / connectsupport@utmostgroup.lu', and 'Privacy Notice Forgot your password? English - United Kingdom'.

SIGNING IN TO CONNECT

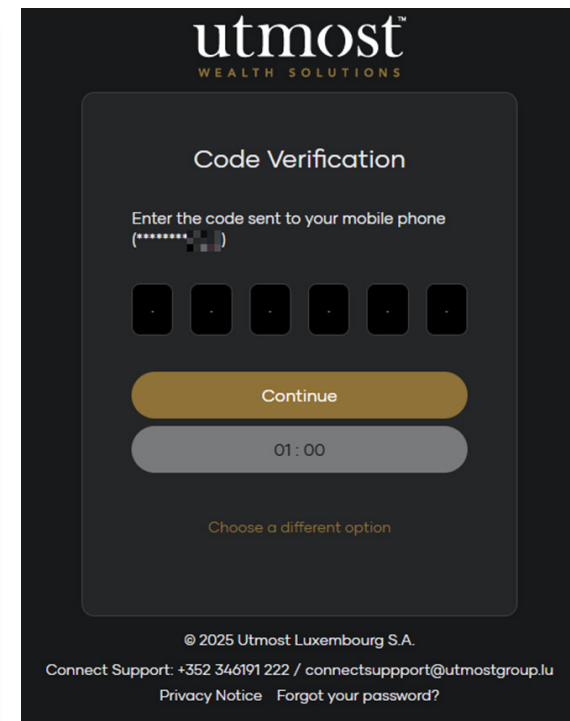
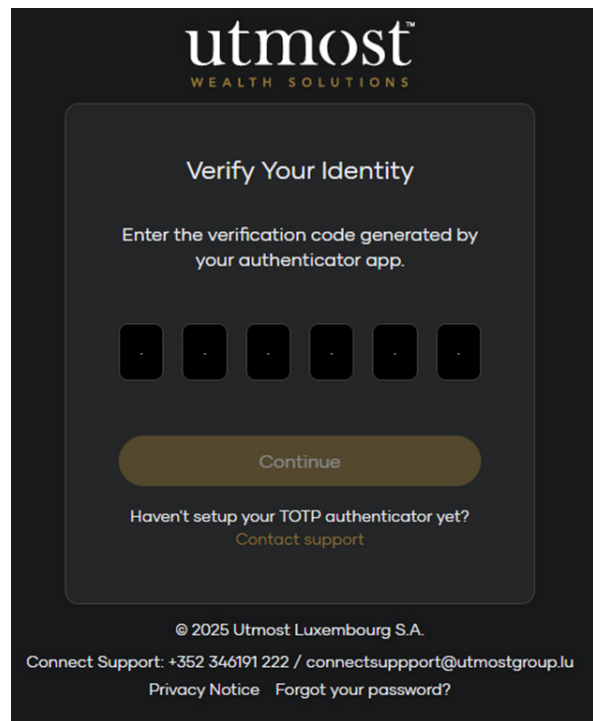
→ If you choose "Sign in with Mobile app", please follow the steps below:

1. a TOTP application must be installed on your mobile device (e.g.: Google Authenticator)
2. At the first connection, select the option "Sign in with TOTP" and scan the QR code displayed to register your account
3. Tick the box to confirm you have scanned the QR code



→ Type the code into the corresponding section.

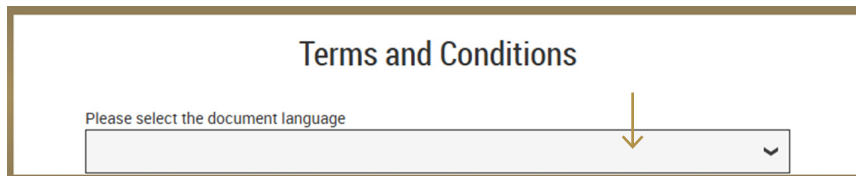
Click "Continue" and you will be granted access to Connect!



SIGNING THE GENERAL TERMS AND CONDITIONS

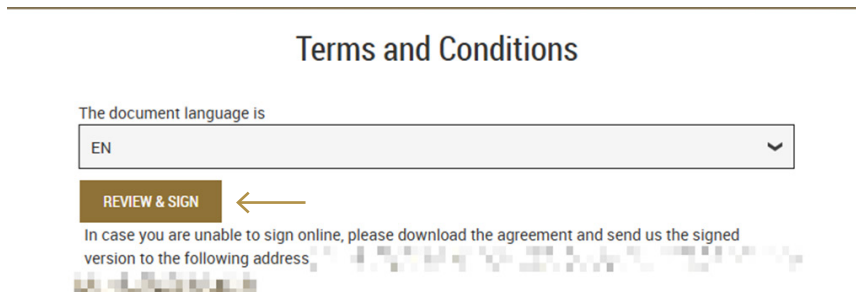
When connecting for the first time, you will be asked to sign the Connect General Terms and Conditions.

→ Select the document language.



The screenshot shows a white box with a brown border titled "Terms and Conditions". Below the title is a text prompt "Please select the document language" above a grey dropdown menu. A yellow arrow points to the dropdown arrow icon.

→ Click on "Review & Sign".

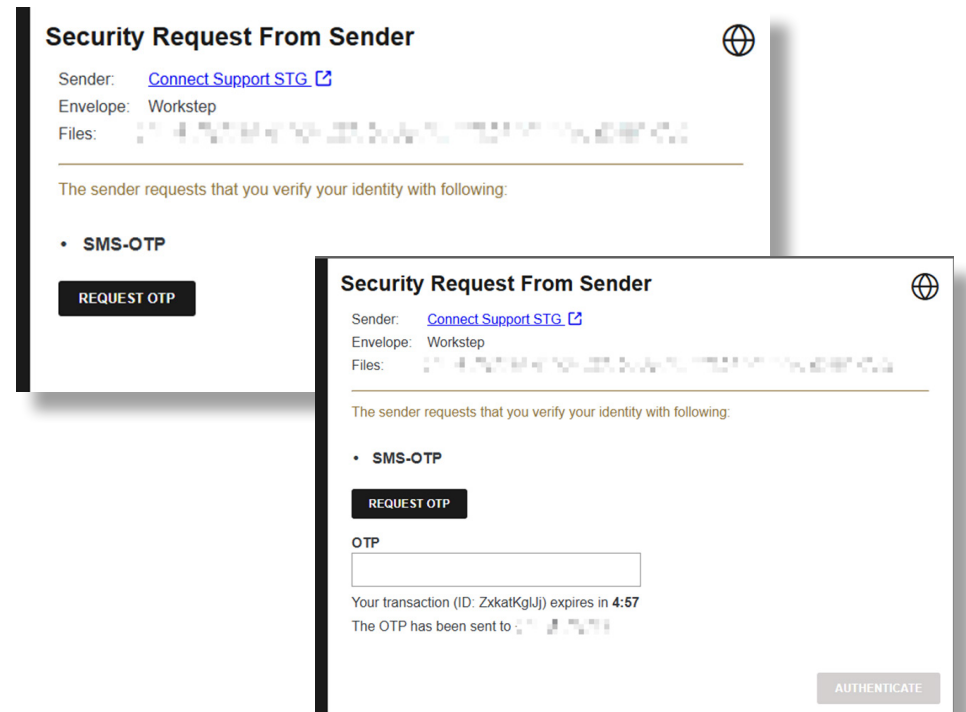


The screenshot shows the same "Terms and Conditions" page. The dropdown menu now displays "EN". Below the menu is a brown button labeled "REVIEW & SIGN" with a yellow arrow pointing to it. Below the button is a paragraph of text: "In case you are unable to sign online, please download the agreement and send us the signed version to the following address".

→ Click on "Request transaction code".

You will be asked to authenticate yourself via a numeric code sent by text message to your mobile phone number.

This code needs to be entered in the dedicated field.

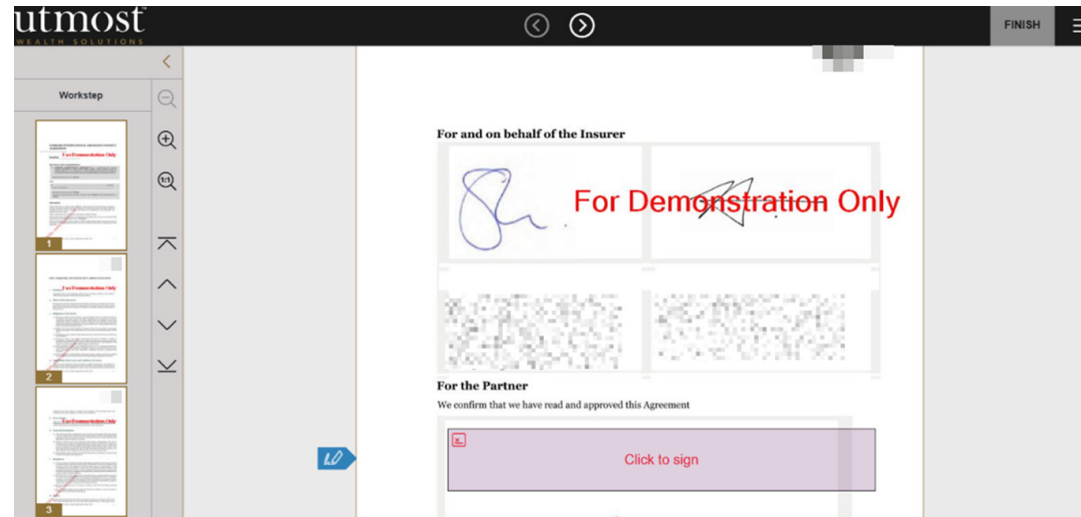


The top screenshot shows a "Security Request From Sender" page with a globe icon in the top right. It lists: Sender: [Connect Support STG](#), Envelope: Workstep, and Files: [blurred]. Below this is the text "The sender requests that you verify your identity with following:" followed by a bullet point "SMS-OTP" and a black button labeled "REQUEST OTP".

The bottom screenshot shows the same page but with an "OTP" input field and the text "Your transaction (ID: ZxkatKglJj) expires in 4:57" and "The OTP has been sent to [blurred]". A grey button labeled "AUTHENTICATE" is in the bottom right corner.

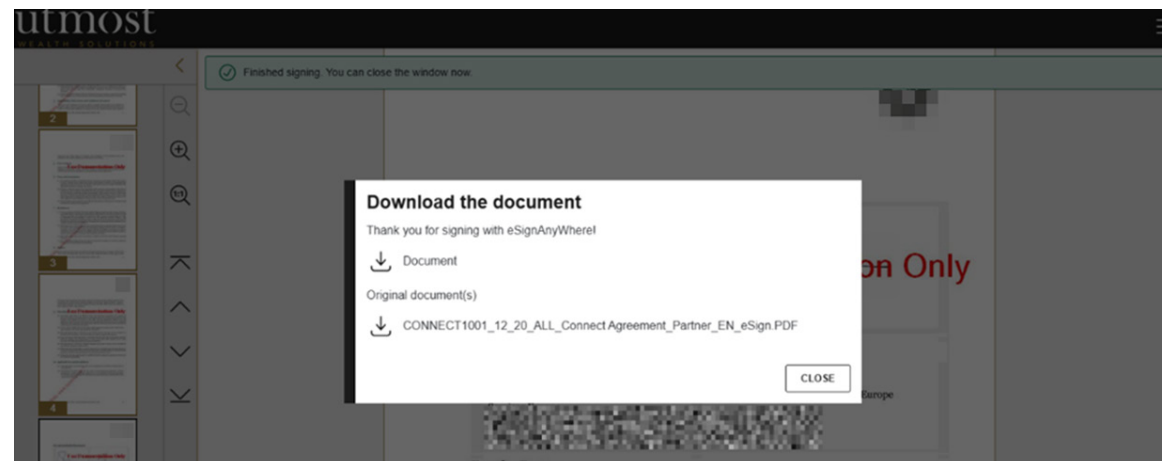
SIGNING THE GENERAL TERMS AND CONDITIONS

→ The General Terms and Conditions can be signed by clicking on “click to sign”.



→ You may download a copy of the signed General Terms and Conditions

→ Once you close this pop-up window you will be redirected to your Connect homepage.



Disclaimer

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www.utmostinternational.com

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