

# CONNECT

DEALING FINLAND

THIS GUIDE PROVIDES YOU  
WITH INFORMATION ON HOW TO  
SIGN IN AND USE OUR  
CONNECT PLATFORM TO GIVE  
DEALING INSTRUCTIONS

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THE DEALING REQUEST  
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PLACE A DEAL - PART 1/2

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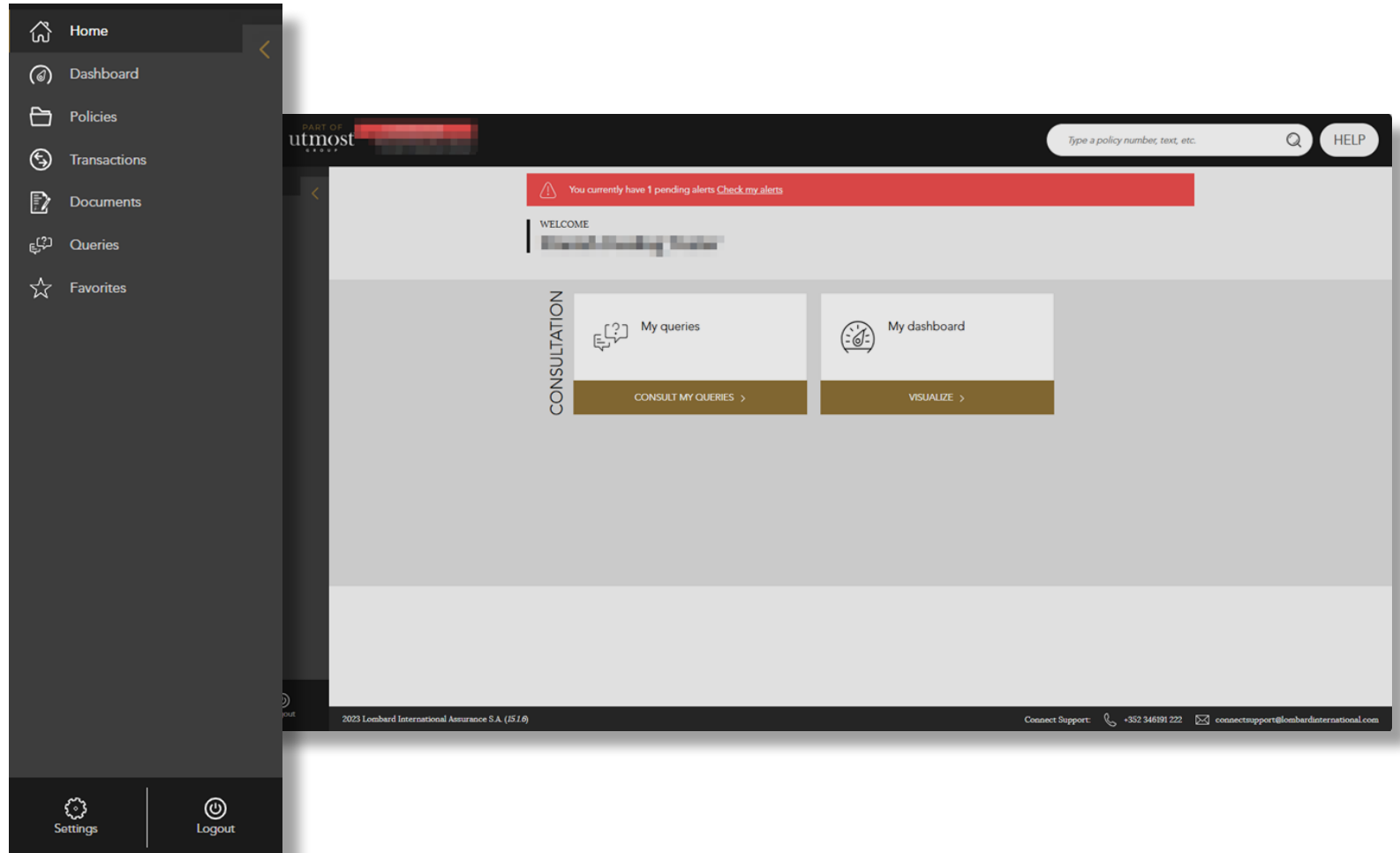
# HOME PAGE

1.

After entering your log in details, Connect home page is displayed.

2.

Open the menu panel.

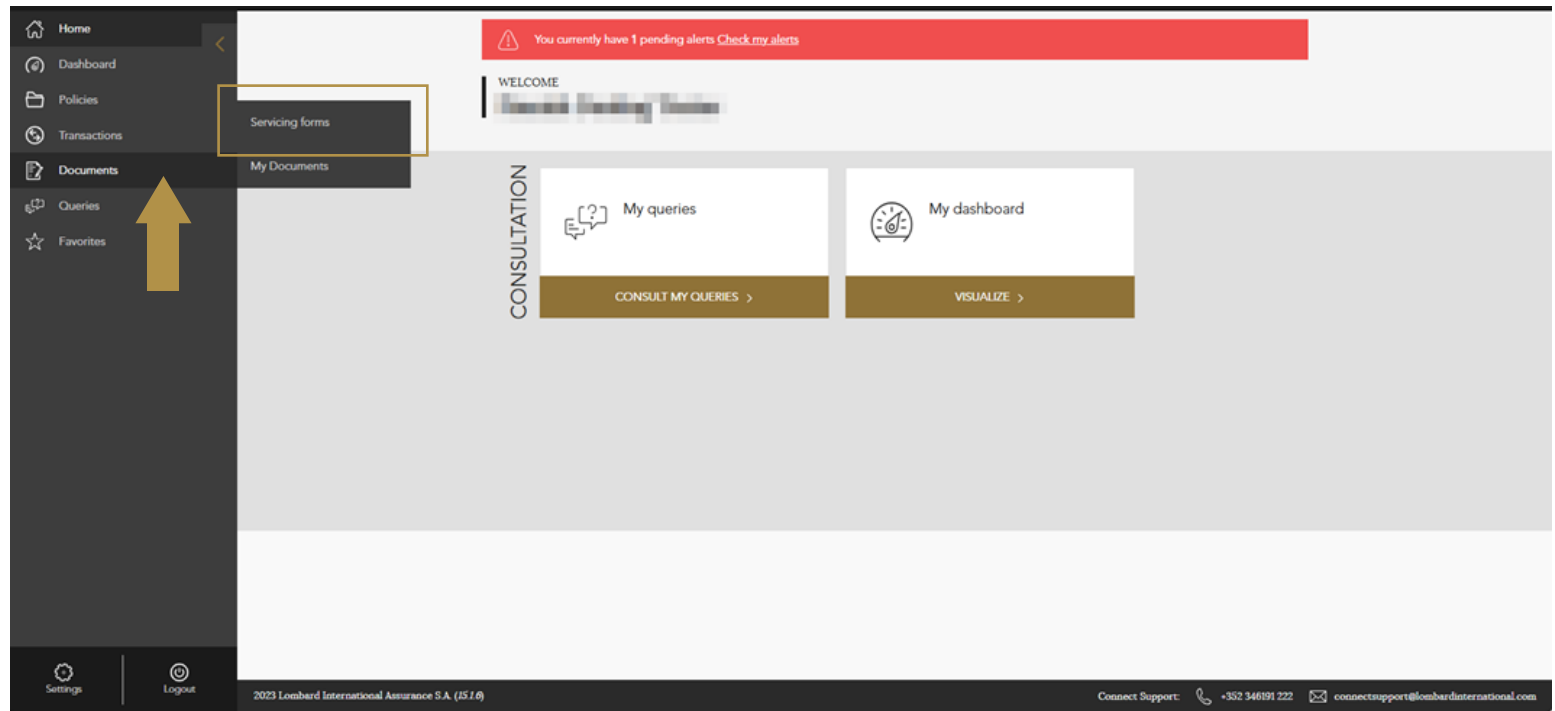


# ACCESS AND COMPLETE THE DEALING REQUEST FORM - PART 1/2

1.

If you already have a completed Dealing Request Form, you can proceed to the following page "Place a deal".

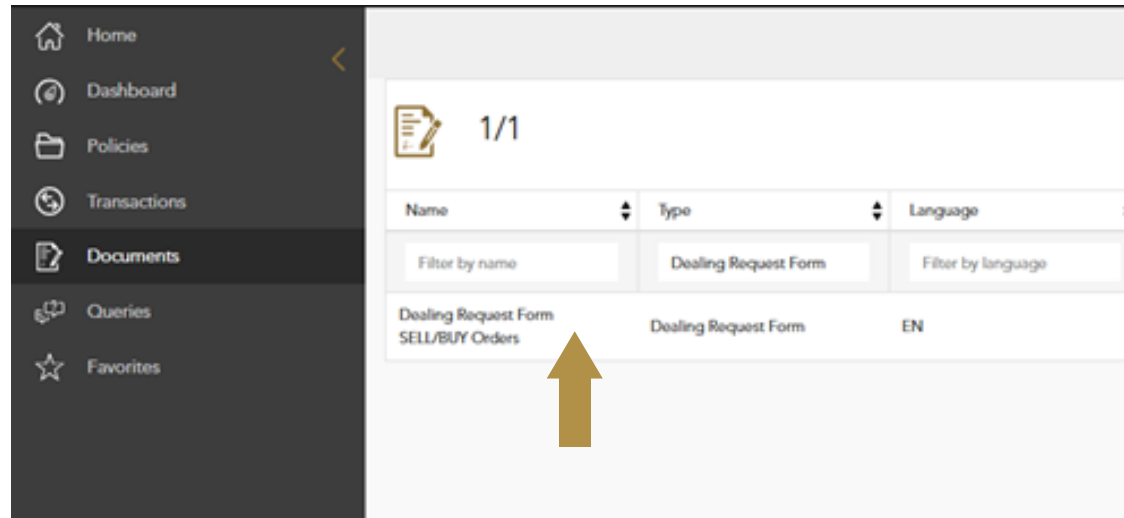
On the Home page, go to "Documents" and select "Servicing Forms".



# ACCESS AND COMPLETE THE DEALING REQUEST FORM - PART 2/2

2.

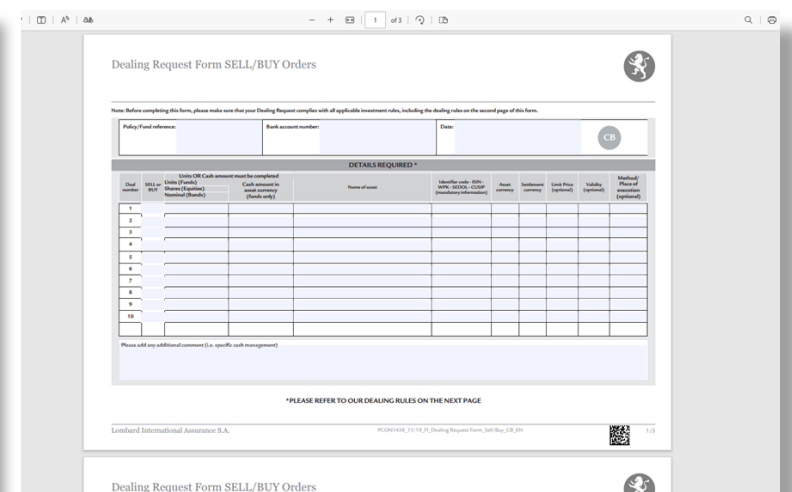
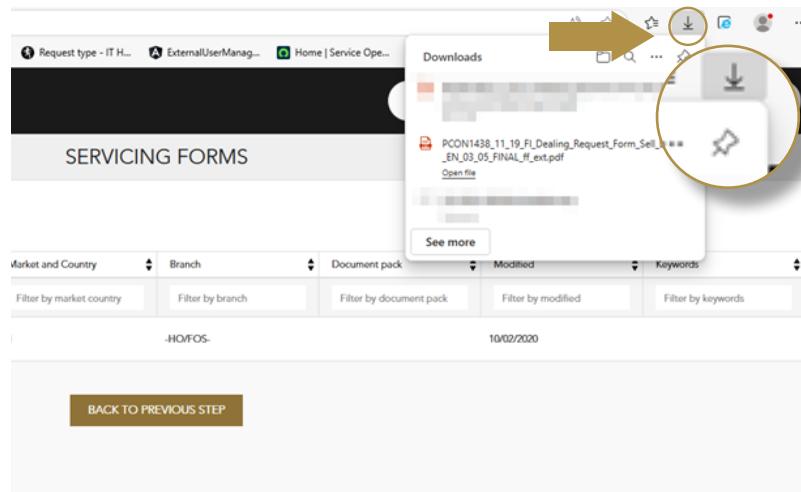
Click on Dealing Request Form.



3.

The Dealing Request Form opens.

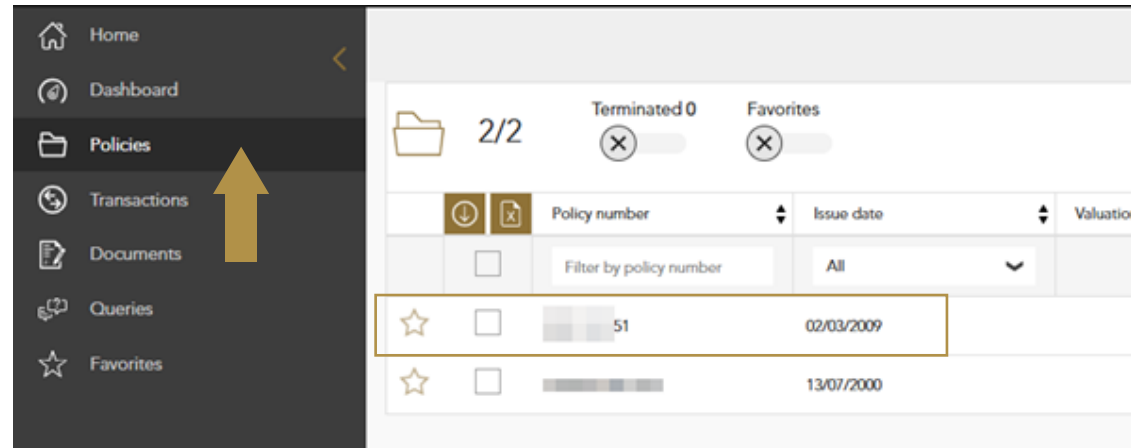
- › Click on the download arrow to download the Dealing Request Form.
- › Save the Form on your computer.
- › Open the saved Form with Acrobat Reader.
- › Fill in the Form.
- › Save the Form before closing it.



# PLACE A DEAL - PART 1/2

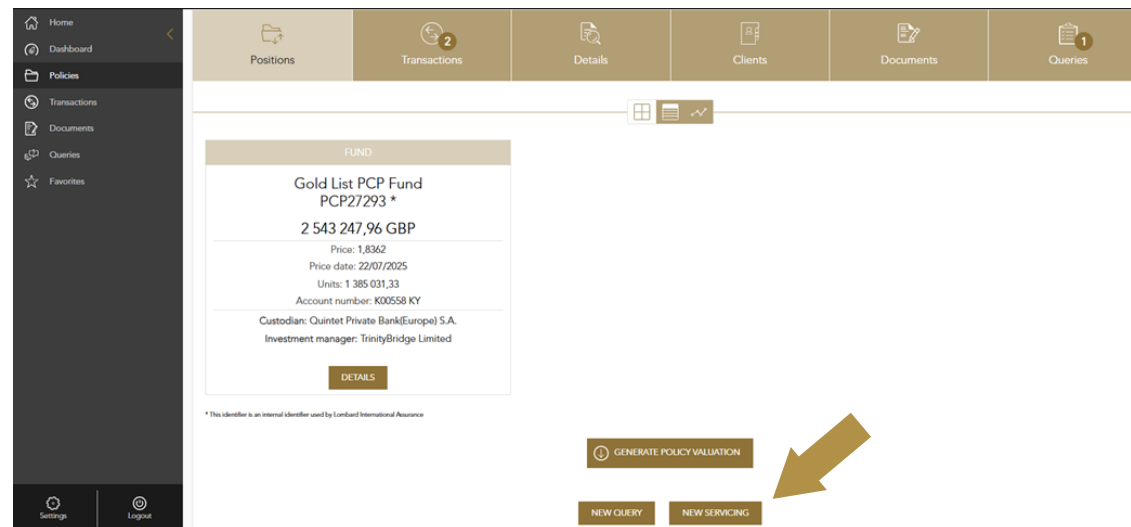
1.

Click on the Policies section and choose your policy.



2.

Click on the "New Servicing" button.



# PLACE A DEAL - PART 2/2

3.

Select "Initiate a servicing".

4.

Select "Dealing Instruction".

5.

6.

Your Dealing Request has been sent and will be processed.

- A. Input message (this is a mandatory field and cannot be left blank).
- B. Attach the Dealing Request Form.
- C. Confirm that you have read the terms & conditions.
- D. Press "Continue".

# HOW TO FOLLOW-UP ON YOUR REQUEST

Go to "Queries" and click on the query number to retrieve your request.

Query number	Creation date	Policy number	Category
ORYEXT_18893_20250723		Filter by policy number	All
ORYEXT_18893_20250723	23/07/2025	05	Servicing

In the Queries section, you can communicate with our Dealing team.

Message

Write your message here

Attach file(s)

CLOSE QUERY REPLY

History

Ilaria Finnish

Dear Lombard International,  
Could you please process the transactions included in the attached deal request form?  
Thanks in advance.

23/07/2025 09:06

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