# Utmost PanEurope dac



# Regular Withdrawal Form

Utmost PanEurope dac is obliged to ensure that it acts in accordance with the Criminal Justice (Money Laundering and Terrorist Financing) Act 2010, as amended. This means that we need proof of identity for our customers on an ongoing basis.

This form is for use with your **International Core Funds Bond from Utmost PanEurope dac.** It should be completed if you wish to receive regular withdrawals from your bond. On completion please return to Utmost PanEurope dac, Navan Business Park, Athlumney, Navan, Co. Meath, C15 CCW8, Ireland.

#### 1 Personal Details

	Bond number:	
	Name of first bondholder:	
	Residential address of first bondholder:	
	Email address of first bondholder: Name of second bondholder:	
	Residential address of second bondholder:	
	Email address of second bondholder:	
	· · · · · · · · · · · · · · · · · · ·	of of your current address or certified* proof of your current address. This must be include your name and current address details.
	proof of address will be required on	bove on file, it will remain valid for six months from the date on the document. New subsequent transactions after the six month period expires. This will not need to be me unless you have changed address.
	*Details of the proof of address an	nd photo ID requirements are on section 4.
2	Details of withdrawals required	
		at outset; or  ne we received the request. Please note that the value of your With-Profit Fund ket value reduction if selected at a later date.
	selected at outset and uninterrupted	ne original investment in the With-Profit Funds in any policy year are MVR free if since, or if later, at a time when no market value reduction is applying and no decision Aviva apply a market value reduction, it will apply to the whole amount withdrawn.
	Withdrawals from the bond may imp to the Key Features document or con	pact eligibility to qualify for the With-Profit Inflation Protected Guarantee. Please refer ntact us for further information.
	A. Payable	Monthly Quarterly
		Half yearly Yearly
		Half yearly Yearly
	Starting on the 15th of  Withdrawals cannot commence until at le.	

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	%	percentage of initial investment		
		If the current value of your bond your withdrawal instructions may In this instance, we will contact your permitted regular withdrawal am	exceed the permitted ou to confirm the maxir	maximum.
	or			
	Fixed payments o	f GBP/EUR/USD	each payment	(taken across all individual policies)
by completion of Aviva's With-Profit Your single inve The value of you The amount to be For example, if a p	als will be taken by of the boxes below. If y t Funds in any policy estment in Aviva's Wi ur With-Profit Funds e cancelled must be s percentage amount	cancellation of units from all function course a fund specific regularies year must not exceed 7.5% of the profit Funds; or excluding any final bonus or masshown in the same format as presure used in Section 2B, please stion 2B, please stion 2B, please use a monetary of the profit is the profit of the profit	ar withdrawal then the lower of:  Inket value reduction viously chosen.  Show a percentage a	he amount you may take from  n.  amount in the boxes below.
j				Whole amount to be cancelle
Fund code Fu	und name			% or GBP/EUR/USD
				-
				1
Please continue on a	a separate sheet if nece	<b>Total</b> to equal the amo	unt previously chosen	
D. Payment deta All payments will b usually within seven Name and addres	nils pe made to the bondhoworking days following		and sent to the account	
D. Payment deta All payments will b usually within seven	nils pe made to the bondhoworking days following	older/trustee in the bond currency of the receipt of all required documen	and sent to the account	e your bank details below.
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D. Payment deta All payments will b usually within seven Name and address bank/building soc Dank/building soc Dank/build	to be credited  gh a UK bank)  rough a non-UK bank) ments)  nk Account the majority of payments or provide an IBAN may not be processed.)	older/trustee in the bond currency of the receipt of all required documen	and sent to the account	Postcode

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#### 3 Important information for investors in Aviva's With-Profit Funds

In order to ensure fairness of treatment between bondholders the value of units you sell may be reduced. This is called a market value reduction. If you request a withdrawal of 5% or less of your single investment from Aviva's With-Profit Funds at the start of your bond, Aviva will not apply a market value reduction.

We will not process a request from you for a transaction that attracts a market value reduction unless we have explicit confirmation from you that we can proceed.

If you are invested in Aviva's With-Profit Funds, please tick one of the boxes below to instruct us on how to proceed if a market value reduction is to be applied.

a) I instruct you to proceed with the application of the market value reduction (if any).

OR

b) Please contact me/my financial adviser to confirm the amount of market value reduction (if any) before processing.

I understand that this may delay the processing of this request.

Full contact telephone number for me/my financial adviser.

Withdrawals from the bond may impact your eligibility to qualify for the With Profit Inflation Protected Guarantee.

For up-to-date information on your bond value, bonus rates and the market value reduction (if any) please contact our Customer Service Team on 00 353 46 909 9700.

### 4 Photo ID and proof of address

#### If you ask us to take money from your bond we will require photo ID and proof of your current address.

**For current evidence of your address:** Please provide one original/certified\* document from the list below. This must be dated within the last six months and clearly include your name and current address details.

If you have already provided proof of address which is dated within the last six months and your address has not changed you will not need to send in further proof of your address.

If you have already provided proof of address and this is now older than six months, we can accept a copy of your address identification document provided your address has not changed. It is not necessary to send in an original or certified copy.

#### **Examples of acceptable evidence of address documents**

- · Official documentation/cards issued by the tax authority or council tax document and addressed to the relevant individual.
- · Instrument of a court appointment (such as liquidator or grant of probate).

Please refer to the Key Features document or contact us for further information.

- · Current local authority document e.g. refuse collection bill, water charge bill (including those printed from the internet).
- Current statement of account from a credit or financial institution, or credit/debit card statements.
- Current utility bills; (including those printed from the internet) but not for a mobile phone.
- Current household/motor insurance certificate and renewal notice.
- Solicitor's letter on headed paper confirming completion of house purchase or land registration.
- Electoral roll check (you must submit a certified copy of the search if you are relying on this as evidence).
- Local Authority rent card or tenancy agreement. Please note if document is not in English, translation to English is required by a sworn translator.
- Written confirmation of visit to home address by independent financial adviser on headed paper. Must include date of visit and details of premises entered.

For photo ID: Please provide one piece of current photo ID, in the form of a certified copy\* from the list of documents below.

If you have already provided certified photo ID and this is currently in date, nothing further will be required. If this is not in date we will require current certified photo ID.

#### **Examples of acceptable photo ID**

- Current passport including cover, photo and signature page.
- Government issued national identity card from an EEA member state or from the designated territories of Hong Kong or Japan. (Please note, government ID cards for British citizens are no longer valid from 21 January 2011.)
- · Current full photo driving licence from an EEA member state, Australia, Canada, New Zealand or Hong Kong.

#### \*Who can certify documents?

- · Independent Financial Adviser
- Practising Accountant
- Police Officer in an EEA member state, Australia, Canada, New Zealand or Hong Kong
- Notary Public

continued

- · Practising Solicitor
- Embassy/Consular Staff member
- Bank Official of a regulated financial or credit institution from an EEA member state, Australia, Canada, New Zealand or Hong Kong.

The certifier must provide their name, position/role, company name, address, company stamp, signature, date and certifier's membership number (if applicable).

We are required to verify the regulated status of the certifier (e.g. by reference to the FCA register). Where that is not possible we will require evidence of the certifier's regulated status from the client, IFA or certifier.

#### 5 Declaration

In the case of personal investors, where there are two bondholders both should sign the declaration below unless authorisation was given in the original application for Utmost PanEurope dac to accept the signature of either bondholder.

In the case of corporate and trustee investors, all authorised officials or trustees should sign the declaration below:

- I wish to receive regular withdrawals by selling units to provide the amount detailed in this form. I confirm that the bond has not been assigned or otherwise dealt with and I have no knowledge of a third party whose interest would be affected by this request.
- I confirm the transfer of payments into the notified account will be full discharge of all liability of Utmost PanEurope dac for the withdrawals under the above-mentioned bond.

Checklist of documents to be included	Enclosed	Not Applicable
Proof of address as explained in Section 4		
Current photo ID		
Original/certified current bank statement		
irst bondholder's signature		Date
econd bondholder's signature		
if applicable)		Date
		- -
official/trustee's signature		Date
Second authorised		
official/trustee's signature		Date
Name		
hird trustee's signature		
if applicable)		Date
Name		
Fourth trustee's signature if applicable)		Date
Name		

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#### **Important notes**

The bond document is not required with this request.

Units will be cashed in at the unit price applicable at the next available pricing date for the funds you have chosen to cancel units from. Note that our offices are closed on Irish bank holidays. Payment will normally reach your account within seven working days following receipt of all required documentation.

In the case of fund specific regular withdrawals, you will be advised if, at some future point, the amount remaining in a fund is likely to be insufficient to meet the next payment in full. You will be required to submit new instructions. Full details can be found in the technical guide applicable to your bond. In the absence of new instructions, all withdrawals will cease when a fund is depleted.

The minimum amount that must be left in the bond for regular withdrawals to continue is 20% of the original payment for the first five years and GBP 1,000 (EUR 1,500 or USD 1,500) thereafter.

We reserve the right to refuse to sell units if, when you take a regular withdrawal, there will be less than GBP 1,000/EUR 1,500/USD 1,500 in your fund.

To allow us to comply with our legal obligations and to protect you, we may need original/certified proof of address and photo ID before we can make a payment to you. The photo ID must be in date and proof of address dated within the last six months.

All references to personal taxation below are based on Utmost PanEurope dac's understanding of UK law and HM Revenue & Customs practice as at March 2021. The future basis and rates of tax may vary. Although every effort has been made to ensure its accuracy, no responsibility can be taken for Utmost PanEurope dac's interpretation. If you are a non-UK resident, please contact your financial adviser or applicable tax authority for advice on the taxation implications of owning your bond.

If you are a UK resident, there is no immediate liability to income tax if the amount withdrawn from your bond across all individual policies does not exceed the 5% allowance. This allowance is calculated as 5% of the investment in the year it is made and 5% each year for the following 19 years. The 5% allowance is cumulative. If it is not used in one year it can be transferred to the next, and so on.

When your bond or any of your individual policies come to an end, there may be an immediate liability to income tax on any chargeable gain. The amount of this gain, if any, is calculated by adding the final encashment value to any previous withdrawals and then subtracting the original investment and any previous chargeable gains. Any gain can be reduced for the time you are resident outside the UK, but this relief may not be available to policies held under trust, if any of the trustees are not UK resident.

Any gains in respect of bonds held under trust will be assessed against the creator of that trust (the settlor). If the settlor is not a resident in the UK or has died, the trustees will be liable for the tax on any gain. If all of the surviving trustees are not resident in the UK, then UK ordinarily resident beneficiaries will be liable for income tax on any gain they receive.

## **Privacy Statement**

Our Privacy Statement explains when and why we collect personal information about our customers, how we use it, the conditions under which we may share it with others and how we keep it secure. It also explains how long we keep customer information for, how a customer can obtain details of the information we keep and the choices customers have about how we use that information. You can find a copy at www.utmostinternational.com/privacy-statements/ or you can request a copy from our Customer Service Team.

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www.utmost international.com

Calls may be monitored and recorded for training purposes and to avoid misunderstandings.

Utmost PanEurope dac is regulated by the Central Bank of Ireland (No 311420). Its registered office is Navan Business Park, Athlumney, Navan, Co. Meath C15 CCW8, Ireland. Utmost PanEurope dac is a Category A Insurance Permit holder with the Jersey Financial Services Commission.

Utmost Wealth Solutions is registered in Ireland as a business name of Utmost PanEurope dac.