

UNIT LINKED - FULL SURRENDER REQUEST

Please complete this form using BLOCK CAPITALS. All sections are mandatory unless indicated otherwise.

A PLANHOLDER DETAILS

Plan Number(s):	<input type="text"/>
First Planholder:	<input type="text"/>
Second Planholder (if any):	<input type="text"/>
Are you the ultimate beneficial owner ¹ of this Plan?	<input type="checkbox"/> Yes <input type="checkbox"/> No

If No, please complete the Beneficial Owner Identification Form and submit together with this document.

	First Planholder:	Second Planholder:
Permanent Residential address:	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
If UK / Switzerland please indicate date of return to UK / Switzerland:	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
Telephone contact details:	<input type="text"/>	<input type="text"/>
Email address:	<input type="text"/>	<input type="text"/>
Occupation:	<input type="text"/>	<input type="text"/>
Employer:	<input type="text"/>	<input type="text"/>

¹ As defined in MAS Notice 314 on Prevention of Money Laundering and Countering the Financing of Terrorism, beneficial owner means "the natural person who ultimately owns or controls the customer or the natural person on whose behalf business relations are established, and includes any person who exercises ultimate effective control over a legal person or legal arrangement." To avoid confusion, beneficial owner does not mean a Beneficiary of your Plan nominated under the Insurance Act.

A WEALTH *of* DIFFERENCE

Utmost Worldwide Limited, Singapore Branch: 6 Battery Road #16-02, Singapore 049909. T +65 6672 9152 E SingaporeRO@utmostworldwide.com

Registered in Singapore as a Branch of a Foreign Company - Number T10FC0110K.

Licensed by the Monetary Authority of Singapore as a direct insurer to carry on life business in Singapore.

Utmost Wealth Solutions is the trading name used by Utmost Worldwide Limited, Singapore Branch and a number of Utmost companies.

Utmost Worldwide Limited is incorporated in Guernsey under Company Registration No. 27151 and regulated in Guernsey as a Licensed Insurer by the Guernsey Financial Services Commission under the Insurance Business (Bailiwick of Guernsey) Law, 2002 (as amended).

Registered Head Office: Utmost Worldwide Limited, Utmost House, Hirzel Street, St Peter Port, Guernsey, Channel Islands GY1 4PA.

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Websites may make reference to products that are not authorised or regulated and/or are not available for offering to planholders in certain jurisdictions.

UWWS PR 00101 | 01/24

A PLANHOLDER DETAILS (CONTINUED)

Please provide information below to allow us to meet our tax information exchange reporting requirements under FATCA (for US persons) and CRS (the Common Reporting Standard) as applicable. Please ensure that you provide a valid TIN (Tax Identification Number) for each country where you are tax resident, or a valid explanation of why you do not have one. US TINs are mandatory for US persons. If completing in relation to a legal entity, please provide a separate Entity International Tax Compliance form. Please note that failure to provide complete information below may affect our ability to carry out instructions on your Plan(s) on a timely basis. By completing this information you declare that it is complete and accurate, and that no material fact has been omitted or concealed.

Tax Residence:	First Planholder:	Second Planholder:
Jurisdiction 1:	<input type="text"/>	<input type="text"/>
TIN 1:	<input type="text"/>	<input type="text"/>
Jurisdiction 2:	<input type="text"/>	<input type="text"/>
TIN 2:	<input type="text"/>	<input type="text"/>
Jurisdiction 3:	<input type="text"/>	<input type="text"/>
TIN 3:	<input type="text"/>	<input type="text"/>
Do you hold dual nationality?:	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No
If Yes, please list the Countries:	<input type="text"/>	<input type="text"/>
Please provide an explanation if you do not have a TIN number:	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>
	<input type="text"/>	<input type="text"/>

Please note: If the surrender is in respect of a legal entity, a separate Entity International Tax Compliance form is available.

B SURRENDER DETAILS

Utmost Worldwide Limited can make payment in a currency other than the Plan Currency if you request us to do so. Any applicable cost of payment (including currency exchange charges) will be deducted from the amount payable.

The foreign currency exchange risk associated with Utmost Worldwide Limited facilitating such a request will be borne by you.

Please tick the currency required, if left unticked the payment will be made in your Plan Currency.

<input type="checkbox"/> USD	<input type="checkbox"/> GBP	<input type="checkbox"/> EUR	<input type="checkbox"/> HKD
<input type="checkbox"/> JPY	<input type="checkbox"/> SGD	<input type="checkbox"/> AUD (FOCUS only)	

If this is different to your Plan Currency, please tick this box to acknowledge the above statement regarding currency exchange charges. ☐

IMPORTANT - If an underlying ILP Sub-Fund is suspended or has a long dealing period, please contact your financial adviser or your local Utmost Worldwide Limited office for more information and to request interim payments to be processed if required.

C SURRENDER VALUE DISCLAIMER

Please sign below to indicate that you have reviewed a current valuation statement, you understand that the current indicative surrender value of your Plan is _____* and that the final amount payable will be different (due to the need to sell units in your ILP Sub-Funds at the next available Bid Price when carrying out your instruction).

*Please complete currency and amount

	First Planholder:	Second Planholder:
SIGNATURE	<input type="text"/>	<input type="text"/>
Date	<input type="text"/> d <input type="text"/> d <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y	<input type="text"/> d <input type="text"/> d <input type="text"/> m <input type="text"/> m <input type="text"/> y <input type="text"/> y <input type="text"/> y <input type="text"/> y

D REASON FOR YOUR SURRENDER

Please indicate the reason for your surrender request:

Property Purchase:	<input type="checkbox"/>	Alternative Investment:	<input type="checkbox"/>
School / University Fees:	<input type="checkbox"/>	Plan Performance:	<input type="checkbox"/>
Personal Expenditure:	<input type="checkbox"/>	Other - Please state:	<div><div></div><div></div><div></div></div>

E PAYMENT DETAILS

Utmost Worldwide Limited will not authorise third-party payments, and will only make payment to a bank account in the name of the Planholder(s).

Payments will be made by electronic transfer, the cost of which will be deducted from the amount payable. If there are any special instructions, please provide details on a separate sheet signed by all Planholders and attach to this form.

We strongly recommend that you obtain FULL payment routing details from your Bank when completing this section.

Utmost Worldwide are not responsible for any delays in payment that occur once the surrender proceeds have left our bank account.

Please tick if additional sheet attached. ☐

Payment to be made to the following bank account:

Bank Name:	<div></div>
Branch Name/Number:	<div></div>
Bank Address:	<div><div></div><div></div></div>
Account Holder Name:	<div></div>
Account No.:	<div></div>
<input type="checkbox"/> IBAN	<input type="checkbox"/> CLABE: <div></div>
<input type="checkbox"/> Sort Code	<input type="checkbox"/> Swift Code
<input type="checkbox"/> BIC	<input type="checkbox"/> ABA: <div></div>
<input type="checkbox"/> Transit and Institution No	<input type="checkbox"/> BSB Code: <div></div>

Please provide Correspondent bank details (details can be obtained from your bank):

Bank Name:	<div></div>
Bank Address:	<div><div></div><div></div></div>
Account No.:	<div></div>
<input type="checkbox"/> IBAN	<input type="checkbox"/> CLABE: <div></div>
<input type="checkbox"/> Sort Code	<input type="checkbox"/> Swift Code
<input type="checkbox"/> BIC	<input type="checkbox"/> ABA: <div></div>
If your payment is to a different bank account than your source of funds bank account, please explain the reason why:	<div><div></div><div></div><div></div></div>

F ADDITIONAL REQUIREMENTS

The below information and additional documents are required in order to release your payment once the Plan's surrender has been processed and the proceeds obtained.

Please tick the boxes as your confirmation of completion and that you have provided the relevant documents.

I have provided my original Policy / Plan documents or by ticking this box, I confirm that I never received or have lost my Plan documents ☐

This 'Full Surrender Request', signed by all Planholders ☐

Certified identification and proof of address documents for all Planholders ☐

My premium payment standing order, or Direct Debit instruction (for FOCUS clients only) has been cancelled with my Bank ☐

Evidence of the Bank Account the payment is being made to (We will require the account holder name, account number, statement date and bank details (i.e. logo) to be clearly visible) ☐

I have signed and completed section C of this surrender form to confirm that I understand my plan surrender value. ☐

G AUTHORISATION

I wish to fully surrender my Plan(s) and I understand:

- › that the sum received will be the value of Sub-Fund Units surrendered less any amount due on full surrender as described in the Terms and Conditions applicable to my Plan;
- › that Utmost Worldwide will begin the processing of my surrender request, i.e. the termination of the Plan and the selling of its ILP Sub-Funds, upon receipt of a verifiable written instruction in our prescribed form either by email or hard copy in the post;
- › that my Plan will terminate on acceptance of this request for full surrender and on payment of the claim, all Utmost Worldwide Limited's liabilities under my Plan will cease;
- › the implications of fully surrendering my Plan and have sought appropriate advice from my financial adviser in particular covering the following bullet points;
- › (FOCUS product) that surrender during my commitment period will cause regular contribution establishment fees due over the remainder of such commitment period to be deducted in full from the payment amount and I will lose out on the commitment reward payable at the end of the commitment period.
- › (Other products) that surrender during an early discontinuance charge period will cause early discontinuance charge(s) (if applicable) to apply, which could otherwise be avoided;
- › (Other products) that surrender during a committed regular contribution payment term will cause administration fees (if applicable) due over the remainder of such payment term to be deducted in full from the payment amount.

G AUTHORISATION (CONTINUED)



IMPORTANT - PLEASE NOTE

- › **This form** must be signed by all Planholders.
- › **If your Plan has been assigned or placed in trust** since the plan commencement date this form **must be** signed by the assignees or trustees and **payment will be made to** the assignee or trustees as appropriate.
- › **Utmost Worldwide reserves the right to seek additional information/ documentation:**
 - › **If the payment bank account details differ** from the most recent Source of Funds Questionnaire completed;
 - › **Where the Planholder's signature** has changed or the signature on the surrender request form does not match that held on file; and/or
 - › **Where required, in order to meet regulatory requirements.**
- › **Certified copies:** Any copy documents must be certified by a qualified professional who has seen the original at the time of certification. We will also accept copies certified by the Office Manager or Sales Manager in your local Utmost Worldwide Limited office, provided the original was seen at the time of certification.
- › **We will not be in a position** to complete this surrender request until Utmost Worldwide is satisfied with and has verified your instruction and any required additional security checks are completed to our satisfaction. Please note that in times of extreme volatility there may be delays in processing your surrender request due to the volume of instructions that we receive. Utmost Worldwide are not liable for market conditions which result in lower surrender proceeds being obtained between the date of processing of your instruction and the date of sale of the relevant units.
- › **A payment from your Plan** will be made within seven business days of receipt of full proceeds of the sale of the relevant units in the underlying ILP Sub-Funds, provided that the relevant claim has been approved and all requirements applicable to this partial surrender have been **met in accordance with our legal and operational requirements**. Please note that the dealing frequency of underlying ILP Sub-Funds, any trading restriction applied by the relevant underlying ILP Sub-Fund or a delay in receiving settlement proceeds from the relevant underlying ILP Sub-Fund, e.g. extreme stock market conditions can cause delays in settlement of a claim or a payment which are beyond our control. Please ensure all required bank payment instructions have been completed in full.
- › **There may be tax consequences** on the surrender of your Plan. We recommend that you seek professional tax advice before proceeding. Utmost Worldwide cannot provide tax advice on the implications of a surrender of the Plan.
- › **Once this request has been accepted your Plan cannot be re-instated, as the Plan will be at an end. It is not possible to re-start a Plan once it has been fully surrendered. Please consider carefully whether or not you wish to instruct a full surrender request before submitting this form to us.**
- › **The cancellation, reduction or surrender** of your Plan for the purpose of subscribing to another similar contract may be disadvantageous to you. In particular, please make sure that you are aware of the financial consequences of replacing your Plan (for example the replacement plan may involve new, higher or additional charges compared to this Plan) which can be explained to you by your financial adviser.
- › **Bank Standing Order:** It is your responsibility to contact your bank and instruct them to cancel/ amend any Bank Standing Order which is in place.
- › **Direct Debit (FOCUS only):** It is your responsibility to contact your bank and instruct them to cancel/amend any Bank Direct Debit which is in place.
- › **Contributions to the Plan received after** the acceptance of this request will be returned less any associated costs of refund.

Local Rules, Laws and Regulations

All transactions related to your Plan are subject to any rules, laws and regulations applicable to Utmost Worldwide in your jurisdiction of tax residence; inclusive of tax deductions and reporting.

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AUTHORISATION (CONTINUED)

› I confirm that I have read and understood the Data Privacy Notice that is available on the Utmost Worldwide Web Site - www.utmostinternational.com and that I consent to any personal or financial information relating to me held by Utmost Worldwide at any time (including information that may be considered confidential or that may constitute personal data for purposes of data protection legislation) ("Personal Data") being disclosed and transferred to other Companies in our corporate group and, where Personal Data is collected by a branch of Utmost Worldwide established outside Guernsey, to other Companies within our corporate group.

SIGNATURE

First Planholder:

Second Planholder:

Date:

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